

Limited Warranty

The original purchaser of LEVEL 4 DESIGNS furniture is protected against defective workmanship for a period of FIVE (5) years from the date of purchase. This warranty does not cover upholstery materials, including COM/COL materials. If we determine that an item under warranty is defective, we will replace or repair that item, at our option, free of charge, provided it is returned promptly as instructed. In no event shall liability under this warranty exceed the original purchase price of the furniture. No deductions for repairs in the field will be allowed without specific authorization from a Level 4 Designs associate. Damage caused by common carriers, installers, unauthorized repairs, user modification or alterations, attachments to a product, misuse, abuse or negligent use of products are not covered. If an item becomes damaged, take it out of service immediately. No other warranty expressed or implied.