

## **MURAFLEX LIMITED 5-YEAR WARRANTY**

Architectural Walls

### **Product Line: MIMO Walls**

Muraflex is a North American demountable partitions manufacturer who provides a customizable wall solution whose design aims for the improvement of the work environment, a concept popularized in Europe, and prides itself in the quality of its products and of its after-sales service.

Muraflex (hereinafter referred to as the Company) provides a turn-key system in which all elements are covered by a 5-year warranty, including aluminum profiles, hardware, stoppers, keying function and wall coverings, applicable from the date of manufacture. This warranty is provided to the original owner and states that each of its Products is free from defects in material and workmanship for as long as the initial purchaser owns the Products unless as otherwise noted below. Such warranty is limited to repair or replacement of any Products which, under normal use, proves to be defective. Damage caused from misuse, accidents or normal wear and tear is excluded from this warranty.

The Company agrees to repair and or replace any component which upon inspection proves to be original, unaltered and defective upon proof of purchase.

This warranty does not apply to damage caused by carrier or alterations to product. It also does not apply to Customer's Own Material. Such substitute components include but are not limited to, solid and glazed skins, mounting brackets, tracks, and other integral components.

The Company does not warranty the matching of color, grain or texture, except to within commercially acceptable standards.

No warranty will be extended against glass breakage, whether accidental or from any other cause.

This Limited 5-year Warranty does not include:

- Normal wear and tear
- Failure to apply, install, or maintain Products according to published Muraflex instructions and guidelines
- Abuse, misuse, or accident
- Alteration or modification of the product
- Natural Wood Veneer which is a natural material and will have shade differences between veneer sheets, which will be more apparent between differing lots and fading on wood veneers that can be caused by exposure to U.V. rays/sunlight
- Wood color, grain and stain acceptance which may occur due to the natural elements of wood

#### Force Majeure

The Company shall not be liable for any damage, detention or delay due to any cause beyond The Company's reasonable control, including but not limited to; act or omissions of the client or its agents, acts of God, force majeure, civil or military disturbances, acts of terrorism or disputes, order of any applicable governmental authority, or difficulties be it beyond the Company's control in obtaining, necessary raw materials, labor, and electrical power components or facilities to resolve the claim.